What You Need To Know About COVID-19 Walk-In Testing

Where is the Walk-In testing located?
Those coming to HCCH for Walk-In COVID-19 testing will need to enter through the Emergency Entrance. There are two reserved parking spots for COVID-19 Walk-In testing. Registration is set up in the Emergency Entrance vestibule.

When is Walk-In testing offered?
Walk-In COVID-19 testing is offered Monday-Friday, Noon-4 pm daily.

Do I need to call ahead or preregister?
HCCH encourages those wanting to come to the Walk-In testing site to call ahead, preregister and schedule a time for their Walk-In test. Having patients schedule a time, and preregister will shorten the time patients wait time, and it will also help with social distancing. If you want to preregister and schedule a time for your Walk-In test, you may call (660) 425-0253.

What will you need at registration?
At registration, you will need to have a current driver’s license and copy of your insurance card.

How long will the Walk-In Testing process take?
For those preregistered for their COVID-19 test and/or made an appointment, the COVID-19 testing process will take around 5 minutes. If you have not preregistered or made a prior appointment, expect the process to take approximately 15 minutes.

How much will the COVID-19 test cost? What if I don’t have insurance?
COVID-19 testing will be billed to your insurance. If you do not have insurance, HCCH will work with you and discuss your options while you are here for your test. If you have insurance but do not want your insurance to be billed, the COVID-19 test will cost you $55 out of pocket.
What kind of COVID-19 Swab will be used?
HCCH uses the Nasal Swab for PCR testing. The Nasal swab is CDC approved and is the gold standard when it comes to COVID-19 testing. It has been proven to be an effective, efficient, and timely method of COVID-19 testing. The entire process can be completed with the sample remaining in a single test tube, which lessens the possibility of contamination and makes for more reliable results.

What should I expect when receiving a COVID-19 test?
The COVID-19 test is obtained by inserting a cotton swab deep inside the individual’s nose. The goal is to get a decent sample of sputum—the goo that we typically associate with coughing, sneezing, or spitting.

How long will it take to receive my test results?
Test results are currently getting back within 48 - 72 hours. Test result return times depends on how many tests our labs are running that day, so these times could be quicker or longer depending on the day.

Will I be quarantined until my test results are known?
Depending on the reason why you are getting tested will determine whether or not you will need to quarantine.
If you have symptoms or have had direct exposure to someone who is confirmed positive for COVID-19, then you will be expected to quarantine while waiting for your test results. If you are not symptomatic, have no known COVID-19 exposure, and are being tested for clearance for travel, return to work, school, or a medical procedure, you will not need quarantine while waiting for your test results.

For COVID-19 Medical Advice Please Call (660) 425-0231